



RETURN AUTHORIZATION FORM

RETURN OF EMPTY CYLINDERS, DEFECTIVE (LEAKERS/DAMAGED), AND/OR FULL PRODUCT (EXCESS INVENTORY) CONTAINERS

RA #

TRANE SALES ORDER #

Carrier/PRO#: _____ Pickup Date: _____
 Site Shipping Hours: _____
 Trane Rep & Tele #: _____

<p>RETURNED BY:</p> <p>Company: _____</p> <p>Address: _____</p> <p>City: _____ State: _____ Zip: _____</p> <p>Contact Name & Phone Number (Required for scheduling shipment): _____</p> <p>_____</p>	<p>INSTRUCTIONS:</p> <ol style="list-style-type: none"> 1. Complete this RA form and the BOL and email it to roslyn.jones@usa.dupont.com or fax to 302-355-4167 to initiate the return process. Also fax a copy to Betty Maier of Trane-La Crosse Technical Service (608-787-3024). 2. Within 2 business days TONA will call the shipper and provide the RA #, carrier name and any other required details. 3. Enter the RA# and Pro # on this form. 4. Tag each pallet, ton or ½ ton with appropriate Empty Cylinder Return tag and write RA # on tag. 5. Ship to DuPont. Attach a copy of RA and BOL to shipment as the packing list and give a copy of both forms to the carrier.
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DESCRIPTION OF EMPTY CONTAINERS

FOR TRANE CUSTOMER USE ONLY			FOR DUPONT USE ONLY			
	Cylinder Type	Total No. of Containers Shipped	Total No. of Containers Received	Exceptions Containers Shipped vs. Received	Defect Noted Y/N	Comments
A00319275	CYL 4BW225 SUVA 123 50LB TRANE					
A00318551	CYL 4BW225 SUVA 123 200LB TRANE					
TOTAL						

DEFECTIVE DUPONT CONTAINERS OR FULL PRODUCT RETURNED FOR CREDIT

For Trane Customer Use Only					FOR DUPONT PLANT USE ONLY	
Container	Container Date	Quantity Shipped	Shrinkwrap/ Seal Intact? Y/N	If No, explanation of defect required	Defect Confirmed? Y/N	Comments



Key Steps for Returning Suva® 123 Refrigerant Containers & Materials

IMPORTANT FOR ALL RETURN CATEGORIES: RA# MUST BE INCLUDED ON ALL SHIPPING DOCUMENTS

Empties Return for Deposit	Defective Containers Leakers/Damaged Cylinders	Full Product Overstock or Excess Inventory
<ol style="list-style-type: none"> 1. Complete this RA* form and the BOL and email it roslyn.jones@usa.dupont.com or fax to 302-355-4167 to initiate the return process. Also fax a copy to Betty Maier of Trane-La Crosse Technical Service (608-787-3024). 2. Within 2 business days TONA will call the shipper and provide the RA #, carrier name and any other required details. 3. Enter the RA# and Pro # on the RA form and the BOL. 4. Tag each pallet, ton or ½ ton with appropriate Empty Cylinder Return tag (H-43891), write RA # on tag. 5. Ship to DuPont. Attach a copy of RA and BOL to shipment as the packing list and give a copy of both forms to carrier. <p><small>*RA = Return Authorization</small></p>	<ol style="list-style-type: none"> 1. Complete this RA* form and the BOL and email it roslyn.jones@usa.dupont.com or fax to 302-355-4167 to initiate the return process. Also fax a copy to Betty Maier of Trane-La Crosse Technical Service (608-787-3024).. 2. Within 2 business days TONA will call the shipper and provide the RA #, carrier name and any other required details. 3. Enter the RA# and Pro # on the RA form and the BOL. 4. Tag each cylinder with Return for Inspection Tags (H-43896) – write RA # on tag. 5. Ship to DuPont. Attach copy of RA form and BOL to shipment as packing list. Give copy of both RA and BOL forms to carrier. 	<ol style="list-style-type: none"> 1. Call DuPont Customer Service Representative (CSR) to obtain approval for the return. 2. After the return has been approved, the CSR will call with the RA# and instructions on how to return the shipment, e.g., Freight Prepaid or Collect. 3. Complete the RA form and the BOL for full product returns. Check appropriate box on the BOL form Freight box (top right). 4. If shipping Freight Collect, TONA will call and provide the RA #, carrier name and any other required details. 5. Ship to DuPont. Attach copy of BOL to shipment as packing list. Give copy of both RA and BOL forms to carrier. 6. Fax RA & BOL forms to: <ul style="list-style-type: none"> • Trane-La Crosse (608-787-3024)

Empty Cylinder Returns

- Palletize vertically for a maximum of nine (9) Suva® 123 cylinders per pallet. Band the cylinders together and then band them to the pallet.

Defective (Leakers/Damaged) Containers and Other Returned Product

- Consolidate and ship with return containers. Tag with appropriate label defective (leakers/damaged) cylinders and/or full product returns.

Authorized Return Sites

DuPont Fluoroproducts
c/o Louisville Packaging
7745 National Turnpike, Unit 190
Louisville, KY 40214
Fax: 502-363-8010

DuPont Fluoroproducts
c/o Franke Filling, Inc.
5960 Tension Drive
Fort Worth, TX 76112
Fax: 817-457-8527